



GLOBAL INSTITUTE FOR  
DIGITAL COMPETITIVENESS



## Rita Arrigo

Strategic Engagement Manager at  
National AI Center



[www.gidcomp.org](http://www.gidcomp.org)

# GLOBAL AI WEEK



Responsible AI –  
The opportunity  
to usher in a  
better future  
responsibly

# GLOBAL DIGITAL WEEK

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Strategic Engagement  
Manager  
National AI Centre





Responsible AI – The opportunity to usher in a better future responsibly

## The Discussion

1. About me, my background and expertise?
2. How artificial intelligence is helping to improve our lives?
3. How Australia is activating AI?
4. Responsible AI Network



# My Journey

- 88 - My First Role PC Support
- 90-95 HP Dealer Channel Manager
- 1994- 2000 3RRR Byte Into It
- 1995 – Australia’s First Internet Café
- 1997- 2000 Telstra Big Pond
- 2000- 2004 Optus/Singtel
- 2005- 2010 Digital Agencies
- 2010 – 2016 – Collaboration/Digital Consulting
- 2011 – 2016- CloudBug User Groip
- 2016- 2020 Microsoft Digital Advisor
- AI Ambassador
- 2017- Leonardo Science Gallery Melbourne
- 2021-2023 – RMIT CIAIRI Centre of Industrial AI Research and Innovation
- 2021 – Digital Lead at Frazer-Nash
- 2023- Strategic Engagement National AI Centre







# AI in our world

DALL-E mini is an AI model that generates images from any prompt you give!

Rabbit eating bananas Run



Hi, how can I help you?



Tobi handles with 1.6 Million contacts per months.



80% successful Resolution

10X increase in engagement



44% deflection

70% of cases handled by AI

Trained from 1 million chat logs and 50,000 KB articles



Tinker Frog AI



## National AI Centre Mission

Activate Australia's AI capability to create responsible and inclusive opportunities for every person, every business and the country



### Person

**Broaden skilling efforts by connecting more Australians to the skills needed to succeed in our AI-enabled world**



### Business

**Create trusted paths to AI value with principles, practices and tools for: Responsible AI, Diversity + Inclusion in AI, and AI at Scale**



### Country

**Amplify Australia's AI capability and coordinate AI ecosystem to foster a thriving environment for AI investment and talent to benefit our society**



# What is Responsible AI?

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“The development of intelligent systems according to fundamental human principles and values.” (Dignum 2019)

## Australia's AI Ethics Principles

- 1) Human, societal and environmental wellbeing
- 2) Human-centred values:
- 3) Fairness
- 4) Privacy protection and security
- 5) Reliability and safety
- 6) Transparency and explainability
- 7) Contestability
- 8) Accountability



National  
Artificial  
Intelligence  
Centre

## Artificial Intelligence

Australia's Ethics Framework

A Discussion Paper







Use of AI an emerging issue Globally

'It is painful to see some of these offensive responses'—Meta defends its occasionally anti-Semitic BlenderBot 3 chatbot



Facial Recognition Is Accurate, if You're a White Guy

Deepfake 'news anchors' appear in pro-China footage on social media, research group says

Chinese state-aligned actors are using AI-generated deepfake news broadcast clips to spread pro-China propaganda videos for social media platforms, a new research report claims.

31st Oct 2023 / ABC NEWS



# Responsible AI Network (RAIN)- The Opportunity



The Responsible AI Network is a world first cross-ecosystem collaboration aimed at establishing and sharing the best practice of responsible AI in the commercial sector.

We are bringing together domain experts, commercial organisations and practitioner communities to enable rapid creation and sharing of responsible AI best practice so that we lead AI in way that benefits business and communities.

The Responsible AI Network will uplift Australia's AI practice, by supporting industry to distil Responsible AI operationalisation into 6 actionable pillars:

Law

Standards

Principles

Governance

Leadership

Technology



Digital technologies, including AI, are potentially worth \$315 billion to the Australian economy by 2028 and AI could be worth \$22.17 trillion to the global economy by 2030.

For every AI project that was implemented, \$361,000 of additional revenue was realised. Businesses implementing AI also found time savings of 30% on existing processes

30%



# Responsible AI Network Knowledge Partners

<https://www.csiro.au/naic>





# Australian AI Capability





Thank- you  
Rita Arrigo  
<https://www.linkedin.com/in/ritaarrigo/>

# GLOBAL DIGITAL WEEK





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**TECHNOLOGY FOR INCREASE EFFICENCY**



# Just one goal, Create value with technology.

Through 5 different specific strategies:

- 1** Spreading and encouraging the use of technologies to increase the efficiency of organizations from all over the world
- 2** Connecting organizations and executives to create more value, sell more in an omnichannel, and geopolitically fragmented world.
- 3** Work together with authorities and institutions to remove barriers to technologies and trade
- 4** Bring experts, knowledge and cases to communities or regions with little access to technological knowledge and digitalization to make opportunities inclusive.
- 5** Establish Committees by type of technology to share uses, applications, as well as groups that want to interact, collaborate and test new applications in the practical field.

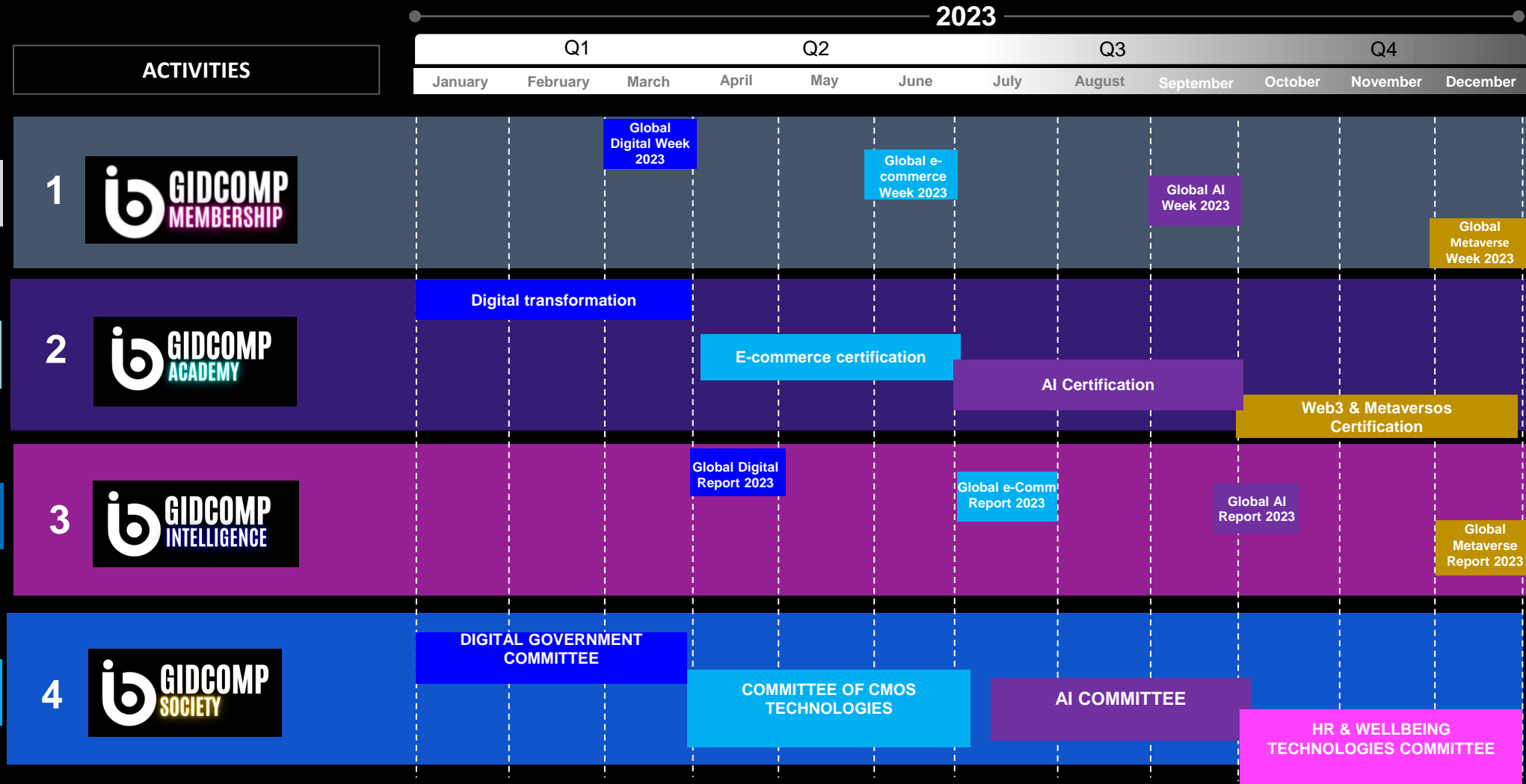




# Some brands that are part of our international ecosystem



# Calendar GIDCOMP 2023





The GIDCOMP with its purpose of contributing to reduce the global digital divide holds several international festivals inviting senior leaders to share and inspire people to create value and generate experiences in Web 3.0 with new technologies

1

# GIDCOMP Immersive Festivals



# Free immersive festivals by streaming in english and spanish

## GLOBAL DIGITAL WEEK 2023

### International experts

- Día 1. Smart Cities
- Día 2. Public Policies
- Día 3. e- Commerce
- Día 4. Disruptive Business
- Día 5. Wellness Technologies

Marzo 27 al 31

## GLOBAL E-COMMERCE WEEK 2023

### Internanional experts

- Día 1. Marketplaces
- Día 2. Digital Commerce
- Día 3. Omnichannel
- Día 4. Metacommerce
- Día 5. Customer Experience

Jun 26 al 30

## GLOBAL AI WEEK 2023

### International experts

- Día 1. Robotics & AI
- Día 2. IOT
- Día 3. Automation
- Día 4. AI Performance
- Día 5. Machine Learning

Sept 11 al 15

## GLOBAL METAVERSE WEEK 2023

### International experts

- Día 1. Immersive Technologies
- Día 2. Omnichannel
- Día 3. NFTs & Blockchain
- Día 4. 3D & Web 3.0
- Día 5. Artificial Intelligence

Diciembre 4 al 8





The Academy Division seeks to bring international experts in practice together to share their pragmatic and tactical execution lenses in leading global companies.

The main mission is for executives to develop the skills in practice in order to increase the efficiency and sales of brands.

2

# **i** GIDCOMP ACADEMY

# GIDCOMP ACADEMY HELPS PROFESSIONALS BECOME MORE COMPETITIVE

## CERTIFICATION IN: DIGITAL TRANSFORMATION

The digital transformation certification seeks to help decision makers to digitize business. In order to develop skills to add value and differentiation through innovation in brands.

[See agenda](#)

### UPCOMING START DATES:

**Beginning**

JANUARY 14, 2024

**Closing of admissions**

DECEMBER 15, 2023

## CERTIFICATION IN: E-COMMERCE AND OMNICHANNEL

The *certification in e-commerce & Omnichannelity* seeks to help decision makers to digitize businesses. In order to develop skills to add value and differentiation through innovation in brands.

[See agenda](#)

### UPCOMING START DATES:

**Beginning**

APRIL 16

**Closing of admissions**

MARCH 20

## AI CERTIFICATION APPLIED TO MARKETING AND BUSINESS

The certification in AI for marketing and sales areas seeks to help decision makers maximize results, optimize budgets, predict customer behavior, study, define and segment users, predict audiences and improve operational efficiency.

[See agenda](#)

### UPCOMING START DATES:

**Beginning**

AUGUST 15

**Closing of admissions**

JULY 30

## CERTIFICATION IN: WEB 3 AND METAVERSSES

This certification seeks to provide the tools for executives to take their organizations to web3 and metaverses. Immersive technologies will allow superior experiences both at the retail level with augmented and mixed reality and on the web3 with virtual stores and specialized metaverses.

[See agenda](#)

### UPCOMING START DATES:

**Beginning**

OCTOBER 01

**Closing of admissions**

SEPTEMBER 3RD



3



Research, prototypes, tests, reports  
and Digital Laboratory

Global Metaverse  
Report 2022  
Release for November  
2022

Global Digital  
Report 2023  
Release for February 2023

Meta  
Commerce 2023  
Release for June 2023

Digital poles  
2023  
Release for November 2023

**POSITIONING AND BRAND PRESENCE IN METAVERSES**

1 CONNECTING WITH CONSUMERS - ESTEFANÍA YAGÜEZ, HEAD OF CONSUMER INTELLIGENCE AT L'ORÉAL

2 MARKETING AND BRANDING – FERNANDO CANO, MANAGING DIRECTOR OF HAVAS METAVERSE

**OMNICHANNEL COMMERCE**

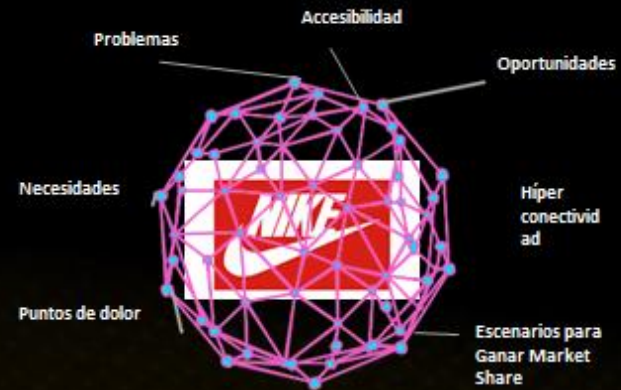
1 VIRTUAL STORES – JONATHAN MÁSMELA, CEO DE LA COLONIA

2 SALES IN METAVERSES – THORSTEN WALTHER, CEO DE INSPIFY

**MASSIVE METAVERSES**

1 MANAGEMENT OF VIRTUAL COMMUNITIES, DANIELLE MCCONNELL, CMO DE VIRTWAY

2 SPECIALIZED METAVERSES, SORAYA CADALSO, CEO DE UTTOPION



**Market fit. Short term**

- Incorporate technological applications
- Prioritization in terms of sales impact

**Market fit. Medium term**

- Be the first to incorporate technologies
- Prioritization in terms of sales impact

**Current Portfolio**

1. Tenis
2. Ropa
3. Accesorios

**Tailored Portfolio (medium term)**

1. NIKELAND
2. Clothing with technological applications.
3. Monitoring Accessories

Example: Non-exhaustive Business Unit NIKE.

# Technology adoption diagnostics



## Reasons to join **GIDCOMP**:

4



- 1 To receive **information on Business Intelligence and Technology trends**
- 2 To **leverage existing technology** (leap Frog)
- 3 To generate **networking / community**
- 4 To have **visibility** of applications in the use of **technologies**
- 5 To inform me and keep abreast of the **latest news**
- 6 To receive **support or consultancy**
- 7 To **train** my team in the face of new market challenges
- 8 To generate **relationship with Authorities**
- 9 Access to **+300 Experts from more than 52 countries** and presentations of their models at our festivals



# Accompanied by senior international leaders who lead the committees

Smart Cities,  
Sustentabilidad & Industria  
4.0, Public Policy, e-  
government  
& Ciberseguridad

Governments, Int. Agencies

Blockchain and NFT.  
Digital Economy,  
Artificial Intelligence

CTOs, CDOs, CIOs

Data Science & Big  
data, RH & Well-being  
Technologies,  
Education Technology

CRHOs, COOs, CHOs.

Metaverses, immersives  
Technologies (RA, 3D, RM,  
RV), Experiences  
Omnicanal & Digital  
Commerce

CEOs, CMOs. CSOs.

Social enterprises,  
Sustainability, Social  
Digital Business, Social  
responsibility

CSR, ONGs,

Macro

Application of technologies

Micro

## Affiliates will live an international digital experience

Meetings are held weekly as follows: E.g. Metaverse Committee

Canal	Hours	Assistants	City	Physical host
Metaverse	1.5 hours	10		
physical	30 min	4	CDMX	Sura
		2	Bogotá	Coats
		4	Madrid	Let me Park

- ❖ **ANNUAL OBJECTIVES OF THE COMMITTEES:**
- ❖ Publish trends by technology.
- ❖ Collaborations with media.
- ❖ Working papers.
- ❖ Video Cases and documentaries.
- ❖ International networking.
- ❖ Coordination of Roadshows.
- ❖ Support to associations, international organizations, governments, chambers, universities with the digital knowledge bank and global network of experts
- ❖ Recognition of executives and exposure of brands that collaborate in the integration of knowledge.
- ❖

■ Social responsibility activities of access to the public, via streaming and technological platforms with co-organizing brands.



# VICE PRESIDENTES DIGITAL GOVERNMENT

## Committee 1

### Objective:

The Digital Government committee of GIDCOMP aims to share best practices, analyze trends, create articles and reports to different stakeholders.

### Technological themes:



**1. SOSTENIBILIDAD**

**2. SMART CITIES**

**3. FINTECH**

**4. CIBERSEGURIDAD**



**ROBERTO HERNÁNDEZ**  
FORMER CEO LATAM OCDE  
PUBLIC POLICY GIDCOMP VP



**HÉCTOR CARDENAS**  
CEO THE ERGO GROUP  
E-GOVERNMENT COMMITTEE VP



**JUAN CARLOS REYES**  
CEO ANTI FRAUDE  
CIBERSECURITY GIDCOMP VP



**LUIS GODOY**  
FORMER CEO DE INTELIGENCIA  
ECO GLOBAL  
PUBLIC POLICY GIDCOMP VP

# VICE PRESIDENTS

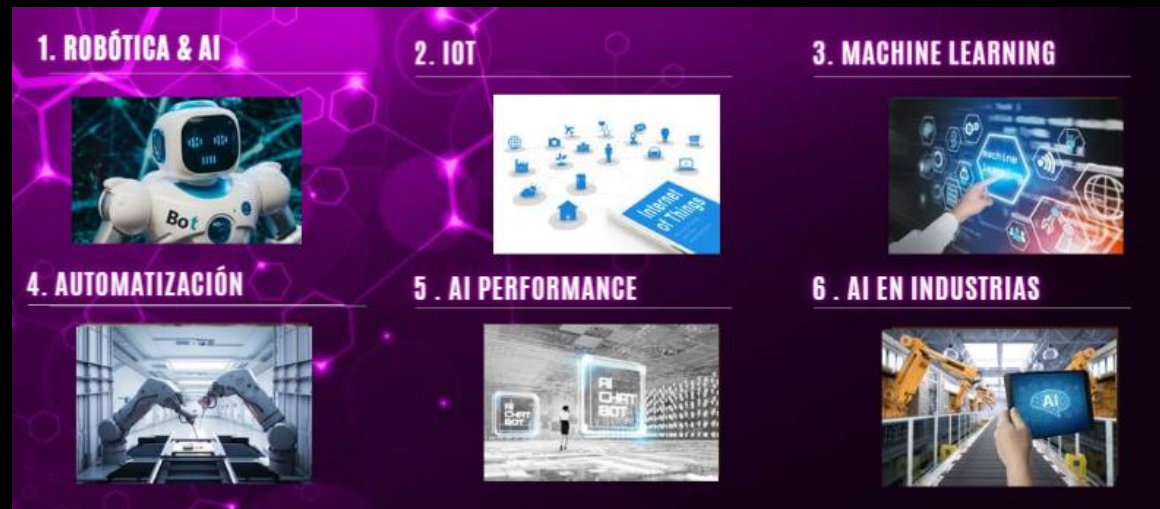
## ARTIFICIAL INTELLIGENCE & DISRUPTIVE TECHNOLOGIES

### Committee 2

#### Objective:

The Artificial Intelligence & Disruptive Technologies committee of GIDCOMP aims to share best practices, analyze trends, create articles and reports to different stakeholders.

#### Technological themes:



FERNANDO CARRIO  
O2O MARKETING EXECUTIVE  
AI GIDCOMP VP



MIRIAM ESPICHÁN  
ANALISTA DE MARKETING & CONTENIDOS  
DISRUPTIVE TECHNOLOGIES GIDCOMP VP



MARISOL CAPETILLO  
CEO OF VERSE TECHNOLOGY  
INDUSTRY 4.0 GIDCOMP VP



RAMÓN MARTÍNEZ  
CEO DE HIRXLAB  
TECNOLOGÍAS DISRUPTIVAS GIDCOMP VP



# VICE PRESIDENTES HR & WELLBEING TECHNOLOGIES

## Committee 3

### Objective:

The HR & Wellbeing Technologies committee of GIDCOMP aims to share best practices, analyze trends, create articles and reports to different stakeholders.

### Technological themes:.

1. HR AGILE

2. PEOPLE ANALYTICS

3. WELLBEING TECHNOLOGIES

4. FOW 2050

5. TECH TRAINING

6. EMPLOYEE CX



**MONTSERRAT CAZORLA**  
GLOBAL LEAD ATTRACTION & RETENTION  
CHG-MERIDIAN  
HR TECHNOLOGY GIDCOMP VP



**SUSANA NILA**  
FUTURE EMPLOYABILITY EXPERT  
FOW 2050 GIDCOMP VP



**JULIÁN VARAS**  
CEO OF C1DO1  
ED TECH GIDCOMP VP



**EMILIO SERRA**  
DATA & ANALYTICS ONE SR. MANAGER  
DANONE  
BIG DATA & DATA SCIENCE GIDCOMP VP

# VICE PRESIDENTES DIGITAL COMMERCE

## Committee 4

### Objective:

The Digital Commerce committee of GIDCOMP aims to share best practices, analyze technological trends, create articles and reports to different stakeholders.

### Technological themes:



FERNANDO CANO  
METAVERSE GENERAL DIRECTOR  
GRUPO HAVAS MEDIA  
BRAND & METAVERSE GIDCOMP VP



JENIFER SAMANIEGO  
VIRTUAL REALITY HEAD CLUB  
CATHOLIC UNIVERSITY OF LOJA  
REALIDAD VIRTUAL GIDCOMP VP



RANDY CRUZ  
CITI MANAGER RAPP  
DIGITAL COMMERCE GIDCOMP VP



ELADIO GONZÁLEZ  
EDITORIAL DIRECTOR AT FORBES  
CENTRAL AMERICA  
DIGITAL MEDIA GIDCOMP VP



# VICE PRESIDENTES ONGs & RSC

## Committee 5

### Objective:

The NGO & CSR committee of GIDCOMP aims to share best technological practices, analyze trends, create articles and reports to different stakeholders.

### Technological themes:

The graphic features a central logo for 'Comité de ONGs & RSC' with the 'GLOBAL INSTITUTE FOR DIGITAL COMPETITIVENESS' logo below it. To the right, four numbered themes are presented in a grid:

- 1. FORTALECIMIENTO DE ONGS (Strengthening of NGOs) - Image of a person with a lightbulb and icons.
- 2. LUCHA CONTRA EL CAMBIO CLIMÁTICO (Climate Change Fight) - Image of a tree in a field.
- 3. ACCESO A LA EDUCACIÓN DIGITAL (Access to Digital Education) - Image of a hand holding a tablet with VPN and Wi-Fi icons.
- 4. ADICIÓN A LA TECNOLOGÍA (Addition to Technology) - Image of a hand holding a smartphone.



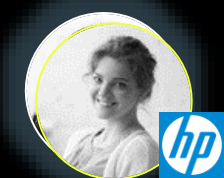
**KELLY DUQUE**  
**DIRECTOR OF PROJECTS AND PUBLIC RELATIONS**  
ONGs & CSR GIDCOMP VP



**JULISSA JIMENEZ**  
**DIRECTORA DE LMD**  
POLITICAS SOCIALES GIDCOMP VP



**JOSÉ QUESADA**  
**FOUNDER WORLD COMPLIANCE FORUM**  
TECH & COMPLIANCE GIDCOMP VP



**MONICA LÓPEZ**  
**CO-MARKETING MANAGER IN HP**  
MEJORES PRÁCTICAS DE RSC  
GIDCOMP VP

# Reasons to become a member of **GIDCOMP:**

- 1** To receive information on Business Intelligence and Technology trends
- 2** To leverage existing technology (leap Frog)
- 3** To generate networking / community
- 4** To have visibility of applications in the use of technologies
- 5** To inform me and keep abreast of the latest news
- 6** To receive support or consultancy
- 7** To train my team in the face of new market challenges
- 8** To generate relationship with Authorities
- 9** Access to +300 Mentors from 52 countries and presentations of their models at the Global Digital Week & Global Metaverse Forum.





	GIDCOMP FREE	GIDCOMP SOCIETY
<b>TECHNOLOGY TRENDS</b>		
Newsletter technology cases	x	x
Free transmission of our festivals	x	X
Short version of the studies	x	x
<b>NETWORKING, ALLIANCES AND BRAND EXPOSURE</b>		
Participation and collaboration in Disruptive Technologies Committees		x
Provide Master Classes, success stories and initiatives of your brand.		x
Participate in international studies and reports.		x
30% discount on Certifications		x
Approach to Investors to fund technological projects and Startups		x
Unlimited introductions to over 1,000 brands part of the GIDCOMP ecosystem		x
Space for a commercial presentation at our festivals		x
2-minute video space within the agenda of our festivals		x
List of speakers, people part of the GIDCOMP ecosystem		x
Put your brand on technology providers		x
<b>PRICE</b>	<b>FREE</b>	<b>500 – 4,000 USD</b>
		Annual by size*

**\*GIDCOMP SOCIETY ANNUAL INVESTMENT**

Organization size	Number of collaborators	Investment in USD	Executives
Very large	More than a thousand	5,000	5
Big	501 -1,000	4,000	4
Median	251 a 500	3,000	3
Small	6- 250	2,000	2
Micro	1 -5	1,000	1

does not cause VAT / tax deductible

Important:

All values are expressed in U.S. Dollars (USD)

Company name: Fundación Consultores Sin Fronteras A.C.

RFC: FCS190805FH9

Bank: BBVA

Account Number: 0113640205

Clabe Account Number: 012180001136402052

Swift code for international payments: BCMRMXMPYM

Mail: [be.digital@gidcomp.org](mailto:be.digital@gidcomp.org)



## How to become a member?

Send us an email to [be.competitive@gidcomp.org](mailto:be.competitive@gidcomp.org) or a WhatsApp at: +52 56 1463 3902

GIDCOMP seeks to bring together and relate organizations linked to the international technological ecosystem to promote and develop digital capabilities in any location in the world.

Membership begins with the date of crediting payment to the bank account.

Valid 12 months from the date of payment.

Renewals begin to run from the expiration date of the current membership.

[www.gidcomp.org](http://www.gidcomp.org)  
[be.competitive@gidcomp.org](mailto:be.competitive@gidcomp.org)

